

University of Texas at Arlington CitiManager Job Aid



Use this to set up your account to view ProCard statements and unbilled transactions

Information you will need prior to registration:

| | | |
|-----------------------------|--|--|
| Complete Card Number | Account Name *All information must match as it appears on the card | Billing Address: 219 W Main St. Arlington, TX 76010-7113 |
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To Self-Register as a Cardholder:

| Step | Action |
|------|--|
| 1. | Navigate to: www.citimanager.com/login |
| 2. | From the CitiManager Login screen, click on Self-Registration for Cardholder link. |
| 3. | From the Self Registration For Cardholders screen, click on the Fill the Card's Data option. |
| 4. | In the Card Number field, type the complete card number as it appears, no spaces or dashes. |
| 5. | In the Account Name field, type your name exactly as it appears on the card. |
| 6. | In the Contact Details section, enter billing address as appears above. |
| 7. | Click the Continue button. |
| 8. | In the Username field, create your username. <ul style="list-style-type: none"> • Must contain 6 characters • May contain letters, number and special characters • Cannot contain spaces • Must not contain only numbers |
| 9. | In the Password field, create a password. <ul style="list-style-type: none"> *Passwords are case sensitive • Must be 6-18 characters • At least 1 letter required • At least 1 number required • Cannot be the same as last 3 passwords |
| 10. | In the Confirm Password field, retype password. |
| 11. | In the Contact Details section, verify that all information is correct. |
| 12. | Click OK . This will return you to the CitiManager Login screen. Enter the login information that was just created. <ul style="list-style-type: none"> *Note: During the initial login, you will set up 3 security questions. Neither the questions or the answers can be the same. |

To Setup E-Mail Alerts:

| Step | Action | Result |
|------|---|---|
| 1. | From the CitiManager Home screen, click the My Profile link | The My Profile page displays. |
| 2. | At the bottom of the page, click the Alerts link. | The list of alerts displays. |
| 3. | Place a check next to the desired alerts. Note: Not all alerts may be available to you. | The desired alerts are selected. |
| 4. | To add your email address: Click the Manage Email Address link and type in your desired email address. Click Save . | This saves your email address so alerts can be sent to you. Note: You can add up to 5 different email addresses that you want to receive alerts. |
| 5. | Click the Save link to set your alerts. | The "Alerts have been set" confirmation displays. Alerts will be sent to you once the event is triggered. |

To Change Password:

| Step | Action | Result |
|------|---|---|
| 1. | From the CitiManager Home screen, click the My Profile link | The My Profile page displays. |
| 2. | At the bottom of the page, click the Change Password link. | The Change Password screen displays. |
| 3. | Type in your current password in the Current Password field. Then type your new password in the New Password field. | Both fields will display as dots as you type. Note: As you type your new password, an X will appear next to each criteria until it is met. Once the criteria has been met, has a check mark |
| 4. | Retype your new password in the Confirm Password field. | The new password will be displayed as dots as you type. |
| 5. | Click the Save link to save your new password. | A confirmation screen displays indicating to use your new password the next time you log in. |

Citibank is available 24 hours a day, 7 days a week to assist you if you have issues signing up at 1-800-248-4553 opt. 1 then opt. 3.

***If at anytime your SSN, PIN or EMPLID is requested, please use your Month/Day of Birth in this numeric format: MM/DD**