ADDENDUM 2

DATE: April 26, 2023

RFP NUMBER: UTA2023-018 Parking Garage Gate

RFP DUE DATE: May 10, 2023

The following changes and/or clarifications are hereby incorporated into the RFP. Your proposal must reflect the following:

The following are questions and answers submitted by the question deadline:

1. Is there any flexibility in the Credit Card Processing spec? The current spec severely limits the options for equipment. Due to PCI compliance Equipment/gateway choices are very limited.   The days when any equipment/gateway could be paired with any processor are behind us.   We cannot check all the boxes that the spec currently spells out.

    Can we provide an alternative option where BP Equipment signs a contract with a provider that handles all aspects of credit card processing?

    Yes, we would accept an alternative where the University is not the Merchant of Record. Be sure to include all additional costs in your proposal.

2. Can UTA provide the CBORD readers and panels that would need to be integrated into our lane equipment if we are not a CBORD-authorized distributor?

    Yes, the University can provide the panel and reader. Be sure to make it apparently clear in your proposal what equipment the University must provide outside of the equipment you are proposing on.

3. How many personnel will need to be able to receive intercom/video calls from the lane stations?   This number would help provide accurate pricing since the app required to do this is priced by the individual license.

    Depending on how any given platform works, we plan to have our customer service team respond during the day and an on-call rotation for after-hours answering. We are also exploring partners like Parker Technology that would answer the intercom after hours. For now, list the license cost as a per-user fee and we will provide an exact count of users after we understand the intercom capabilities.

4. Where will the data drops be?   Will there be data drops at the equipment locations or will we be providing the wiring from a central location in the garage to the lane equipment?

The UTA network should NOT be used to transmit PCI transaction data. Our goal is to transmit this through mobile data cards. UTA currently partners with T-Mobile for this service, and UTA will provide the mobile data card(s) and pay T-Mobile directly. If you need UTA network for other functions, the University will run the network to the termination point at the gate locations for your installers to connect to. Be sure to make it apparently clear in your proposal what equipment the University must provide outside of the equipment you are proposing on.

PLEASE SUBMIT WITH YOUR PROPOSAL

Nancy Czarowitz   Contract Specialist   czarowitz@uta.edu

SIGNED: _____

COMPANY NAME: _____