Touchnet Log In Job Aid

The purpose of this job aid is to provide instructions for logging in to **Touchnet**.

1. To log in to Touchnet go to https://secure.touchnet.net/central.

Note: Do not save this link as a favorite. It must be navigated to directly upon each log in.

2. The **sign in** for Touchnet follows this format: c21611.username. The username is often Last Name and First Initial (all lowercase).

Example: John Smith's sign in would be c21611.smithj. Contact <u>UTAMarketPlace@UTA.edu</u> for assistance with the username if needed.

3. The **password** is set by the user during Touchnet Training and is not linked to UTA log in credentials. Click **Forgot your password** to reset if needed.

Account Login							
Sign in with your username							
C21611.username							
•••••							
Forgot your password?							
Sign in							

4. Users must select an authentication type for multi-factor authentication.

Note: It is recommended to authenticate with the user's UTA email address, but users may also authenticate by phone.

Account Login Select an authentication type.	
Phone	
Email	
Update Phone	
Update Email	

- 5. Follow the steps on the screen to complete **multi-factor authentication**. Directions will vary depending on authentication method chosen by the user.
- 6. When the system has logged in, navigate from the top menu bar to Applications and then Marketplace.

U.Commerce Central									
Home	Dashboard	Applications 🕶	RECON1	Client Community -	Help	View Bookmark Link			
		Payment Gateway Bill+Payment							
		Marketplace							
		Partner Products							

For additional assistance, please contact OIT: <u>UTAMarketPlace@UTA.edu</u>.