

Viewing Hours Exceptions Job Aid

Exceptions are used to track any inconsistencies in worked segments, such as absences, missed punches, or segments awaiting approval. Exceptions will need to be addressed and or approved prior to the close of the pay period. Exceptions can be viewed by employee or through the Group Hours screen.

View Exceptions for One Employee

- 1. Navigate to the Individual Hours (Hours > Individual Hours) screen.
- 2. Search for the employee and, if necessary, adjust the Start and End Dates.
- 3. To view a segment's exceptions, hover over the red or blue dot on the individual segment.
 - A red dot indicates that the segment requires an approval (Requires Approval).
 - o Missed Punches
 - Employee Approval
 - Manager Approval
 - A blue dot indicates that an exception is being tracked on the segment but does not require approval (Exceptions).
 - o Late In
 - o Late Out
 - o Tardy

	+	Add		Mana	age	Exc	eptions	Processing										
Requires Approval Employee Manager Exceptions			Selected 0 records															
		5	Notes	Edited	ø	Time In	Time Out	Hours	Shift Total	Week Total	Position	Rate						
1	Early Out			D	Y	с	4/5/2021 09:00 AM	4/5/2021 05:00 PM	8:00	8:00		2 - Sick Leave	51.04					
ļ			÷			Y	C	4/9/2021 09:00 AM	4/9/2021 05:00 PM	8:00	8:00		2 - Sick Leave	51.04				
		Ղի	×			Y		4/11/2021 11:59 PM	<< Time sheet >>	24:00	24:00	40:00	1001051400 - DIRECTOR*	51.04				
		$\mathbf{\nabla}$	× .	\checkmark		γ	C	4/12/2021 09:00 AM	4/12/2021 05:00 PM	8:00	8:00		2 - Sick Leave	51.04				
		•	×	\checkmark		Y	C	4/16/2021 09:00 AM	4/16/2021 05:00 PM	8:00	8:00		2 - Sick Leave	51.04				
~		•	×			Y		4/18/2021 11:59 PM	<< Time sheet >>	24:00	24:00	40:00	1001051400 - DIRECTOR*	51.04				

Note: It is recommended to view all exceptions for all segments before approving time to ensure the accuracy of the time before the week is closed.



View Exceptions through Group Hours

- 1. Click on Hours, then Group Hours.
- 2. Set the date range you want to review hours for and click Update.

$\equiv cp^*$ TimeClock Plus*									
Q Search	Group Hours 🏫								
My Dashboard	12/12/2022								
• Hours	Sort by: ID 17 V Start date Stop date Period								
Individual Hours	Employee Filter Position Filter Cost Code Filter Exception Filter Show absences								
Group Hours Mass Hours									
Period Export Time Objects	Adjust the settings above and click "Update"								
Schedules	Update								
Employee									
B Reports									

 You can use the Sort by option to change the order in which employees are displayed in Group Hours. After selecting a Sort By Option and Direction, click the Filter button to update the results table.



4. The Exception Filter allows you to filter to see segments with only specific exceptions. For example, if you are required to approve all missed punches before processing payroll, you can filter all the segments worked that week to see just those segments that have unapproved missed punches.



GROUP HOURS 🏠								
Sort by: Department ↑	8/2/2021 Start date	to 10/17/2021	Open Weeks Period	Update				
Employee Filter	Position Filter	Cost Code Filter	Exception Filter	Show absences				

There are three categories of exceptions you can review:

- i. Approvals shift segments missing employee or manager approval.
- ii. Shift segments that share time with another segment (e.g., clocking in while already clocked in)
- iii. Schedule shift segments that conflict with the employee's schedule (e.g., clocking in early or late)

Exce	ption Filter	?	Feedback						
Required for close week Required for payroll exports and reports									
Sea	rch	9							
Show	ring 29 records of 29 Se	lected 0 records			^				
	Exception	Category							
	Employee Approval	Approvals							
	Manager Approval	Approvals							
	Other Approval	Approvals							
	Conflicting Shifts	Shift							
	Comp Time Overtime	Shift							
	Comp Time Regular	Shift			<u> </u>				
NOTE: Only segments with the selected exceptions will be shown									
	Restore default	Save as default	Cance	Filter					

- 5. Select the desired exceptions.
- 6. The hours per employee will display in the table below, organized by employee according to the sort and filters applied.

Note: As you address exceptions that are included in the exception filter, those segments will no longer be shown. This is a useful way to know that all segments with the selected exceptions have been addressed. It is recommended to click on the Exception Filter again and select new exceptions to filter by or click the Restore Default option to reset the filter



and display all hours again.